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ABOUT US

Contact Details:

📞 720-913-8450
✉️ disabilityaccess@denvergov.org
🌐 denvergov.org/disabilityrights

WHO WE ARE
The Division of Disability Rights forms part of the Denver Agency for Human Rights & Community Partnerships (HRCP) and works to ensure that Denver remains one of the nation’s most accessible cities. Our staff, made up of advocates, social workers, architects, project managers, and urban plans reviewers are dedicated to ensuring Denver’s physical and programmatic access and full inclusion for people with disabilities.

OUR MISSION
To lead city agencies and partner with the disability community to ensure equitable and effective access to Denver services, facilities, and programs.

OUR VISION
To Compliance... and beyond!
Quick Reference Guide

This resource guide provides the community with a list of agencies, a summary of the services provided by the agency, and their contact information. The resources are sorted by category. Below is a list of most requested resources for your convenience.

1. **Crisis Lines:** If you are experiencing a physical or mental health crisis, contact 911 or Colorado Crisis Services at [www.coloradocrisiservices.org](http://www.coloradocrisiservices.org) or 844.493.8255.

2. **Denver 311:** For information or assistance navigating city government services, including questions about sidewalks, trash collection, graffiti, snow removal, and other issues, call 311 or 720.913.1311.

3. **Damaged Sidewalks or Snow Accumulation on Sidewalks:** Contact Denver 311.

4. **Disability Discrimination in Housing or Employment:** If you believe you have faced discrimination based on your disability in housing or employment, contact the Denver Anti-Discrimination Office for resources and to file a complaint. [www.denvergov.org/discrimination](http://www.denvergov.org/discrimination) or call 720.913.8458.

5. **Right of Way Enforcement and Parking:** To report a complaint of vehicles parked in accessible spots without a placard contact 311.
**RESIDENTIAL ACCESSIBLE PARKING PERMITS:** For information and to apply for a designated accessible parking space at your residence, contact Denver 311.

**SNOW ANGELS:** The Snow Angels program is an initiative of HRCP to assist Denver residents in need of assistance shoveling their front sidewalks during the winter months to avoid fines for non-compliance. Contact 720.913.SNOW(7669) or SnowAngels@denvergov.org.

**QUESTIONS, CONCERNS, OR GRIEVANCES ABOUT CITY & COUNTY OF DENVER PROGRAMS, SERVICES, OR FACILITIES:** Our office is happy to talk with you about your experiences and work with you to find a resolution. Contact us at www.denvergov.org/disabilities or 720.913.8450.
HRCP’s Division of Disability Rights - Denver Division of Disability Rights (www.denvergov.org/disabilityrights) - 720.913.8450 or disabilityaccess@denvergov.org

1 Learn more about our programs and services, including Good Access is Good Business, connecting businesses with the division’s ADA architectural and programmatic experts with a free evaluation and feedback, helping Denver’s private sector become more accessible.

311 City Service – 311 or 720.913.1311

2 Denver 311 assists residents in navigating city government services.


3 The Denver Anti-Discrimination Office (DADO) works toward putting an end to discrimination in employment, housing and commercial space, public accommodations, educational institutions, and health and welfare services based on a protected class, including disability.


4 DEN has a variety of services to assist passengers with disabilities:
   • SkySquad helps people with disabilities and their entire party with bags, navigation, and getting through security.
   • Dependent Needs Passes allow travelers with disabilities to be accompanied by an adult to the gate.
   • To support passengers with hidden disabilities, DEN has partnered with the Hidden Disabilities Sunflower organization to provide a green lanyard with sunflowers to discreetly signal that the wearer, or a member of the group, may need additional support.
5 Offers free Financial Coaching and navigation to help individuals, families, and small businesses reduce debt, develop savings, establish credit, increase credit scores, access banking services, and connect to city resources and programs.

HRCP’s Denver Office on Aging – Office on Aging (www.denvergov.org/aging)– 720.913.1311
6 Advocates for Denver’s older population by helping local agencies develop policies and programs that will improve the quality of life and accessibility to care and culture for Denver’s aging residents.

7 Engages with the Deaf, DeafBlind, and hard of hearing community and provides sign language interpreting services, open captioning via Communication Access Realtime Translation (CART), and Assistive Listening Devices for sound amplification for City and County of Denver programs, services, and events.

8 The Office of the Independent Monitor is the civilian oversight agency for the City and County of Denver Police and Sheriff Departments. They also have a community complaint process.

Denver Right of Way Enforcement (ROWE) – Right of Way Services (www.denvergov.org/rightofwayservices)– 720.913.1311
9 The public right-of-way is an area of land owned or controlled by the City and County of Denver. ROWE manages most activities associated with streets, alleys, sidewalks, and bike paths for the needs of transportation, utilities, and other public use.
1. **Assistance League Denver** – [Assistance League (assistanceleague.org)](assistanceleague.org) – 720.638.3650
   Loans wheelchairs, walkers, canes, bath benches, toilet risers, and other medical equipment free of charge.

2. **Craig Hospital** – [Craig Hospital (craighospital.org)](craighospital.org) – 303.789.8000
   Provides Spinal Cord and Brain Injury Rehabilitation with state-of-the-art facilities and equipment. They focus on both physical and psychological rehabilitation, so that patients can maximize their neurological recovery and general health.

3. **Spaulding Rehabilitation Hospital** – [Spalding Rehabilitation (healthonecares.com)](healthonecares.com) – 303.839.6293
   Offers inpatient and outpatient rehabilitation programs. Therapies are provided in open gyms, private treatment areas, outdoor treatment spaces and other areas on their campus. Each patient receives an integrated, collaborative therapy plan personalized to their needs.

4. **Statewide Assistive Technology, Augmentative, and Alternative Communication** – [SWAAC (swaac.org)](swaac.org) – 303.315.1276
   In partnership with the Colorado Department of Education, SWAAC provides multidisciplinary assistive technology services to students with disabilities to ensure equal access to the curriculum and full participation in the classroom.
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<th>CRISIS INTERVENTION SERVICES</th>
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| 1 | **Colorado Crisis Services** – [Colorado Crisis Services](http://coloradocrississervices.org) – **844.493.8255**  
Statewide behavioral health crisis response system offering residents information, referral, and crisis help regarding mental health conditions, substance use, and emotional health. Receive assistance 24 hours a day, 7 days a week, 365 days a year, regardless of ability to pay. |
| 2 | **Veteran/Military Crisis Line** – [Veterans Crisis Line](http://veteranscrisisline.net) – **800.273.8255 or text 838255**  
This is a free, confidential resource for all service members and veterans, including members of the National Guard and Reserve, even if not enrolled in Veteran’s Administration (VA) benefits or health care. |
a. Blind/Low Vision

**Anchor Center for Blind Children** – [Anchor Center for Blind Children](anchorcenter.org) – 303.377.9732

1. Provides early education and intervention services for children birth to five years old who are blind or have low vision. Anchor uses a combination of education, therapeutic, and family support services.

**Blind Institute of Technology** – [Blind Institute of Technology](blindinstituteoftechnology.org) – 303.995.6493

2. Offers professional staffing and recruitment to support professionals with disabilities who are looking to secure and retain employment.

**Colorado Center for the Blind (CCB)** – [Colorado Center for the Blind](cocenter.org) – 303.778.1130

3. Provides programs in learning Braille, cane travel, home management, technology, woodshop and home maintenance, challenge recreation, and discussion groups on blindness. CCB also has an Independence Training Program for blind adults 18 years of age and older to build skills for independent living skills while residing on CCB’s campus.

**Colorado Council of the Blind** – [ACB Affiliate Colorado](acb.org) – 303.895-7140

4. Colorado affiliate of American Council of the Blind, offering religious-based programming to individuals who are blind or low vision to increase independence, security, equality of opportunity, and quality of life.

**Colorado Talking Book Library (CTBL)** – [My CTBL](myctbl.cde.state.co.us) – 303.727.9277

5. For people unable to read standard print, CTBL provides audio, Braille, and large print books to keep people connected to reading.

**Team EEI** – [Team EEI](teameei.org) – 303.893.2065

6. Provides professional services to individuals who are blind/low vision, including training, technical support, and employment assistance. Team EEI also provides technical assistance to businesses.
b. Brain Injury

Brain Injury Alliance – Brain Injury Alliance of Colorado (biacolorado.org) – 303.355.9969
1 Provides support, connections, and resources to people with brain injury and their support network. Services available for children include youth classes, recreation, support groups, and mentoring, and services for adults include skill building, mentoring, workshops, and case management.

Learning Services- A Collage Rehabilitation Partner – Collage Rehabilitation Partners (collagerehab.com) – 888.419.9955
2 Provides post-acute neurorehabilitation and neurobehavioral services, including evaluation, day treatment, and residential supported living.

MINDSOURCE- Brain Injury Network – Mindsource Brain Injury Network (mindsourcecolorado.org) – 720.591.6793
3 Housed within the Colorado Department of Human Services (CDHS), MINDSOURCE serves as the umbrella entity for three district programs/functions: it manages the Colorado Brain Injury Trust Fund, provides training and technical assistance on brain injury for public and private entities, and manages the federal traumatic brain injury grant.
### c. Deaf and Hard of Hearing

| 1 | **Association of Late Deafened Adults** – **ALDA** ([alda.org](http://alda.org)) – 815.200.9339  
The association encourages empowerment and provides a support network for late deafened people through shared experiences, challenges, and coping strategies while helping one another find practical solutions and emotional support. |
|---|---|
| 2 | **Colorado Association of the Deaf (CAD)** – **Colorado Association of the Deaf** ([cadeaf.org](http://cadeaf.org)) – 720.457.3679  
Researches educational, linguistic, vocational, and social issues, and shares findings, develops policies, and proposes legislative initiatives to advance the human and civil rights of people who are d/Deaf or hard of hearing. |
| 3 | **Colorado Families for Hands & Voices** – **Colorado Families for Hands and Voices** ([co-hv.org](http://co-hv.org)) – 720.598.2648  
A parent-driven, non-profit organization dedicated to supporting families with children who are Deaf or Hard of Hearing without a bias around communication modes or methodology. Provides resources, networks, and information for families who need to improve communication access and educational outcomes for their children. |
| 4 | **Deaf Overcoming Violence through Empowerment** – **Deaf DOVE** ([deafdove.org](http://deafdove.org)) – 24-Hour Crisis Line 303.831.7874  
Provides advocacy services for Deaf, DeafBlind, DeafDisabled, or Hard of Hearing victims and survivors of domestic violence, sexual assault, and other forms of abuse. |
| 5 | **Denver Public Schools** – **Student Services** ([ess.dpsk12.org](http://ess.dpsk12.org)) – 720.595.6126  
Supports students with hearing loss access their general education curriculum or receive special education services. |
c. Deaf and Hard of Hearing - continued

Feel the Beat – Feel the Beat (feelthebeat.dance) – 303.816.8683
Feel the Beat is dedicated to making the experience of music possible for all, including those who are d/Deaf, hard of hearing, and/or those living with or without disabilities. Using a bone-conduction dance floor, they allow students to feel sound through vibrational energy that embodies the experience of music in an all-inclusive platform.

Hearing Loss Association of America-Colorado Chapter (HLAA) – Hearing Loss Colorado (hearinglosscolorado.org) – 720.295.8581
Provides education to individuals, families, friends, coworkers, teachers, hearing health care providers, industry, government, and others about hearing loss. HLAA provides adults and children with tools for self-help; sensitizes the general population about the needs of people who have hearing loss; and promotes understanding of the nature, causes, complications, and remedies of hearing loss.

Listen Foundation – Listen Foundation (listenfoundation.org) – 303.781.9440
Provides for and assists children who are d/Deaf and hard of hearing and their families with access to speech, language, and listening therapy methods to help achieve life independence.

Relay Colorado – Relay Colorado (relaycolorado.com) – 711
Offers no-cost services that enable people who are Deaf or DeafBlind to place and receive phone calls by typing and reading during phone calls.
d. Elder Care, including Alzheimer’s

**All About Seniors** – [All About Seniors](allaboutseniorsinc.net) – 720.837.6306

1. A free referral service helping families find appropriate in-home assistance or alternative living situations for those who are unable to continue living at home alone.

**Alzheimer’s Association** – [Alzheimer’s Association](alz.org) – 303.813.1669

The association offers a broad range of programs and services, including a free 24-hour Helpline, funding for Alzheimer’s research, and advocacy for those living with Alzheimer’s and their families on related legislative issues and with health and long-term care providers.
e. H.I.V.


1. Provides services including case management, housing, nutrition, transportation, and emergency financial assistance to support individuals living with HIV lead full, healthy lives.
DISABILITY ADVOCACY AND EMPOWERMENT

f. Intellectual and Development Disabilities, including Autism

The Arc of Colorado – The Arc of Colorado (thearcofco.org) – 303.864.9334

Arc Network (Advocacy Denver and The Arc of Colorado)
Advocacy Denver – Advocacy Denver (advocacydenver.org) – 303.831.7733;

The Arc Network promotes and protects the human rights of people with intellectual developmental disabilities of all ages and actively supports their full inclusion and participation in the community throughout their lifetimes. Assists individuals and families through education and individual and systemic advocacy.

Autism Community Store – Autism Community Store (autismcommunitystore.com) – 303.309.3647
This store is a social enterprise, owned and operated by parents and siblings of children with autism, therapists, and people within the Autism Spectrum. The store supports the autism community through resources, events, and employment opportunities. The Autism Community Store is a sensory-friendly place.

College Living Experience (CLE) Denver – College Living Experience (experiencecle.com) – 800.486.5058
Helps people with autism spectrum disorder (ASD), NVLD, dyslexia, and other disabilities gain the skills they need to become independent through wrap-around supports that help each student experience independence as they transition to college, pursue a career, and live away from home.

Easter Seals Colorado – Easter Seals Colorado (easterseals.com) – 303.233.1666
Promotes full equity, inclusion, and access through programs and on-the-ground supports for children and adults with disabilities, families, and local communities. Programs include summer camps, adult day programs, disability benefits services, employment training, respite care, and more.
f. Intellectual and Development Disabilities, including Autism - continued

**HOPE Center, Inc** – [Hope Center](http://www.hopecenterinc.org) – 303.321.0997
The HOPE Center is one of the oldest Black-led nonprofit organizations supporting children and adults with disabilities. The school does not currently specialize in working with children with disabilities, but the vocational programs provide supervision, employment, assessment, community activities, training, and employment placement of individuals age 16 and up with developmental disabilities.

**JFK Partners** – [JFK Partners](http://www.medschool.cuanschutz.edu/jfkpartners) – 303.724.5266
As Colorado’s designated University Center of Excellence in Developmental Disabilities (UCEDD), JFK Partners promotes the independence, inclusion, contribution, health, and well-being of people with developmental disabilities through education and training, consultation, technical assistance, direct service, research, program development, policy analysis, and advocacy.
Mental Health Colorado – Mental Health Colorado (mentalhealthcolorado.org) – 720.208.2220
Mental Health Colorado advocates for Coloradans who experience mental health or substance use conditions through engaging policymakers, providers, the public, and the press to promote mental well-being, ensure equitable access to mental health and substance use care, and end discrimination.

National Alliance on Mental Illness (NAMI) Colorado – NAMI Colorado (namicolorado.org) – 303.321.3104
Provides advocacy, education, support, and public awareness to individuals and families affected by mental health conditions. Also provides NAMI Colorado Law Line – a free and confidential phone consultation with a licensed attorney.

DID YOU KNOW: If you have questions, concerns, or need help navigating disability resources, you can call us at 720.913.8450 or email disabilityaccess@denvergov.org. We also review disability-related grievances related to City and County of Denver programs, facilities, and services.
II. ADVOCACY

ADAPT – ADAPT (adapt.org)
Activists work to bring about change in the long-term care system by helping people transition out of nursing homes and other institutional settings back into their community of choice.

Atlantis Community, Inc – Atlantis Community (atlantiscommunity.org) – 303.733.9324
A nonprofit organization run by people with disabilities for people with disabilities. Atlantis is federally funded as a Center for Independent Living, providing five identified core services - advocacy, information and referral, peer support, independent living skills training, transition and youth transition.

Civil Rights Education & Enforcement Center – CREEC Law (creeclaw.org) – 303.757.7901
CREEC is a nonprofit legal organization that works to obtain intersectional disability justice through a combination of education, legal advocacy direct services, and impact litigation.

Colorado Cross-Disability Coalition – CCDC Online (ccdconline.org) – 303.839.1775
Advocates for social justice for people with all types of disabilities. They work with individuals, service providers, businesses, and government agencies to ensure that people with disabilities have equal rights and equal access.

Colorado Legal Services – Colorado Legal Services (coloradolegalservices.org) – 303.837.1313
Provides free civil legal services to eligible low-income Coloradans and seniors. The types of cases CLS handles include: family law, consumer/debt problems, housing, living wills and medical durable powers of attorney, and problems with programs such as Social Security, Medicare, Medicaid, and other government benefits.
Disability Law Colorado – Disability Law Colorado (disabilitylawco.org) – 303.722.0300
A nonprofit legal organization serving Colorado as part of the national network of Protection & Advocacy Systems. They promote the rights of people with disabilities through direct legal representation, advocacy, education, and legislative analysis.

Rocky Mountain Children’s Law Center – Child Law Center (childlawcenter.org) – 303.692.1165
A nonprofit legal organization that uses a multidisciplinary team of lawyers and clinical staff to provide advocacy to children and youth who have experienced trauma or instability. They provide systemic advocacy and direct legal advocacy for students, caregivers, and young adults.

Rocky Mountain Human Services – RM Human Services (rmhumanservices.org) – 303.636.5600
Works with children, adults, and veterans with disabilities to provide them the resources they need to live the lives they envision in their communities of choice through case management and direct service programs.

The Initiative – The Initiative Colorado (theinitiativecolorado.org) – 303.839.5510
A nonprofit organization specializing in providing services, support, and resources to people with disabilities who are experiencing domestic violence, abuse, neglect, sexual assault, or other violent crime.

💡 DID YOU KNOW: The Division of Disability Rights holds quarterly Town Hall meetings for the disability community. Join us virtually at 4:00 pm the first Tuesday of March, June, September, and December. RSVP at denvergov.org/disabilityrights and sign up to our newsletter.
Colorado Department of Education- Child Find – Child Find (cde.state.co.us/cdesped/childfind) – 303.866.6600
Starting at age three, Child Find works with families to identify and meet a child’s educational needs. They assist in determining if there is an educational disability that requires special education and/or related services.

Colorado Department of Education – Office of Special Education (cde.state.co.us/cdesped) – 303.866.6600
The office administers both the state’s Exceptional Children’s Educational Act (ECEA) and the federal Individuals with Disabilities Education Act (IDEA) for children with disabilities. The website offers resources for teachers, administrators, and parents of students with exceptional educational needs due to disability.

Denver Public Schools – Deaf and Hard of Hearing (cde.state.co.us/cdesped/sd-hearing) – 720.595.6126
This site offers resources to students and families with hearing loss to access their general education curriculum.

IN! Pathways to Inclusive Higher Education – Pathways to Inclusive Higher Education (inclusivehighered.org) – 720.629.0196
Creates inclusive college opportunities for students with intellectual disabilities to foster academic growth, social development, and career advancement.
# EMPLOYMENT

1. **Colorado Division of Vocational Rehabilitation (DVR)** – [Vocational Rehabilitation](dvr.colorado.gov) – 303.866.2500
   Provides a wide range of individualized services for people with disabilities to assist in achieving employment goals and to live independently. They also assist youth with disabilities transition from high school to work or post-secondary/trade school.

2. **Denver Housing Authority, Youth Employment Academy** – [Youth Employment Academy](denverhousing.org) – 720.932.3000
   Youth Employment Academy is a nonprofit organization dedicated to empowering young adults in marginalized communities to reach their education and employment goals. YEA offers employment training in three core industry areas: Culinary Arts, Customer Service, and the Creative Industries. For each industry focus area, YEA has a revenue-generating social enterprise or program that provides training, certification, mentorship, and internships to youth participants.

3. **Equal Employment Opportunity Commission** – [EEOC Denver](eeoc.gov) – 800.669.4000
   Enforces federal laws that make it illegal to discriminate against a job applicant or an employee because of the person’s protected status, including disability or genetic information. The laws apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages, and benefits.

4. **Job Accommodation Network** – [Job Accommodation Network](askjan.org) – 800.526.7234
   Provides resources and answers questions about accommodating disabilities in the workplace. Employers and employees (and anyone else) can use this site for ideas on accommodating all types of disabilities.

5. **Roots Colorado, dba DIRT Coffee (DIRT)** – [Roots Colorado](dirtcoffee.org) – 303-635-6674
   DIRT (Divergent Inclusive Representation Transforms) provides training and employment to neuro-divergent individuals through workforce development programming.
**FINANCIAL SERVICES**

   Denver Financial Empowerment Centers is a program offered by the Denver Agency for Human Rights & Community Partnerships' Office of Financial Empowerment & Protection to offer free financial coaching and navigation helping individuals, families, and small businesses reduce debt, develop savings, establish credit, increase credit scores, access banking services, and connect clients to city resources and programs.

2. **Disability Benefits-Social Security Administration** – SSA Benefits (ssa.gov) – 800.772.1213
   Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) provide monetary assistance to people who meet requirements for disability, whether or not they have been a part of the workforce.

3. **Jewish Family Service** – Jewish Family Service (jewishfamilyservice.org) – 303.597.5000
   Offers comprehensive, integrated, customized services that include aging care and connections, disability programs, employment, housing stability, food security, and mental health counseling services.
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| 1 | **Brothers Redevelopment Inc** – [Brothers Redevelopment](brothersredevelopment.org) – 303.202.6340  
Provides a variety of housing-related services, including home modifications, mortgage and rental assistance, benefits application assistance, and more for low-income older people or people with disabilities. |
| 2 | **Colorado Coalition for the Homeless** – [Colorado Coalition](coloradocoalition.org) – 303.293.2217  
Works to match unhoused people, including those living with disabilities, with suitable housing at one of their housing properties or through partnerships with landlords in the community. |
| 3 | **Colorado Poverty Law Project** – [Colorado Poverty Law Project](copovertylawproject.org) – 303.532.2641  
Connects low-income individuals with free legal services to fight evictions and housing injustice. |
| 4 | **Community Economic Defense Project** – [CED Project](cedproject.org) – info@cedproject.org  
Evolved from its roots as the COVID-19 Eviction Defense Project, it now provides a fully-integrated response to economic hardship. They still provide eviction defense, but also advocate for the rights of mobile home residents, work to prevent homelessness through diversion, offer foreclosure and HOA defense services, take on predatory consumer and medical debt defense, and provide aid to victims of non-consensual towing. |
| 5 | **Denver Housing Authority** – [Denver Housing Authority](denverhousing.org) – 720.932.3000  
Provides numerous housing options and administers the Housing Choice Voucher (formerly called Section 8) program funded by the federal government to assist very low to low-income families pay a portion of their rent. |
Denver Metro Fair Housing Center – [Denver Metro Fair Housing (dmfhc.org)](dmfhc.org) – 720.729.4291
Established with the support of the National Fair Housing Alliance, DMFHC engages in outreach and educational activities to increase public awareness about fair housing rights, and investigates and advocates in cases of housing discrimination, including discrimination based on disability.

Strives to eliminate housing discrimination, promote economic opportunity, and achieve diverse, inclusive communities by leading the nation in the enforcement, development, and public understanding of the federal fair housing policies and laws.

Volunteers of America – [Volunteers of America](voa.org) – 303.862.5177
A nonprofit religious-based human services organization that provides a variety of programs and services, including: affordable housing, assistance for people with disabilities, basic needs assistance, services for unhoused individuals, behavioral/mental health services, children/youth/family programs, community outreach and investment programs, correctional re-entry programs, and family focused treatment.
Adaptive Adventures – [Adaptive Adventures](https://adaptiveadventures.org) – 303.679.2770
Provides free outdoor sports opportunities for children, adults, and veterans with physical disabilities and their families, including cycling, climbing, kayaking, paddle boarding, dragon boat racing, skiing, rafting, and waterskiing.

Denver Parks and Recreation (DPR) – [DPR Adaptive Recreation](https://adaptiverecreation@denvergov.org) – 720.865.0820
Offers therapeutic programs for people with disabilities of any age. Certified Therapeutic Recreation Specialists (CTRS) and other DPR team members create opportunities to improve recreational experiences for people with disabilities.

Denver Fencing Foundation – [Denver Fencing Foundation](https://denverfencingcenter.com) – 303.922.7288
A full-time fencing facility that offers over 30 different fencing classes weekly for all ages and abilities.

Move Through Yoga – [Move Through Yoga](https://movethroughyoga.org) – 970.445.4883
Provides accessible and inclusive adaptive yoga and mindfulness programming to individuals with intellectual, developmental, and physical disabilities.
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<th>Source</th>
<th>Website/Contact Information</th>
<th>Description</th>
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<td>211 Colorado – <a href="211colorado.org">211 Colorado</a> – 211 or 866.760.6489</td>
<td>2-1-1 is a confidential and multilingual service that connects people to vital resources across the state. This is a similar resource to Denver’s 311.</td>
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<td>Americans with Disabilities Act (ADA) Line – <a href="ada.gov/infoline">ADA Information Line</a> – 800.514.0301</td>
<td>A resource from the U.S. Department of Justice, Office of Civil Rights that provides accessibility specialists to confidentially answer questions from individuals, businesses, and state/local governments. The website also contains technical assistance and guidance documents for understanding the ADA.</td>
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<td>Colorado Civil Rights Division – <a href="ccrd.colorado.gov">Colorado Civil Rights Division</a> – 303.894.2997</td>
<td>The Colorado Civil Rights Division receives, investigates, and mediates complaints of discrimination based on protected class, including disability, in employment, housing, and places of public accommodation that violate the Colorado Anti-Discrimination Act (CADA).</td>
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<td>United States Department of Justice – <a href="civilrights.justice.gov">United States Department of Justice</a> – 202.514.3847</td>
<td>Enforces federal laws prohibiting discrimination, including disability discrimination. They do this through investigation of complaints, educating the public, and coordination with other agencies to promote a consistent approach to civil rights laws. Complaints can be filed through their website.</td>
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Equal Employment Opportunity Commission – EEOC Denver (eeoc.gov) – 800.669.4000

Enforces federal laws that make it illegal to discriminate against a job applicant or an employee because of the person’s protected status, including disability or genetic information. The laws apply to all types of work situations, including hiring, firing, promotions, harassment, training, wages, and benefits.


Strives to eliminate housing discrimination, promote economic opportunity, and achieve diverse, inclusive communities by leading the nation in the enforcement, development, and public understanding of the federal fair housing policies and laws.

Job Accommodation Network – Job Accommodation Network (askjan.org) – 800.526.7234

Provides resources and answers questions about accommodating disabilities in the workplace. Employers and employees (and anyone else) can use this site for ideas on accommodating all types of disabilities.

Rocky Mountain ADA Center – Rocky Mountain ADA (rockymountainada.org) – 800.949.4232

Part of a nationwide network of nonprofit organizations that provides information, guidance, and training on the Americans with Disabilities Act (ADA) tailored to meet the needs of individuals and organizations in their region.
9 United States Access Board – Access Board (access-board.gov) – 202.272.0080 (ext. 3)
The Access Board provides technical assistance on its accessibility guidelines and standards and accessible design through its helpline by phone and by email at ta@access-board.gov.

10 United States Department of Health and Human Services (HHS) – United Stated Health and Human Services (hhs.gov) – 877.696.6775
Strives to enhance the well-being of all Americans by administering over 100 programs and receiving and investigating complaints about Medicare and discrimination in healthcare or social service industries.
Canine Partners of the Rockies – Canine Partners (cpotr.org) – 303.364.9040
Enables people with disabilities to lead more independent lives through training and partnering with highly skilled service dogs. They train and match service dogs at no cost to Coloradans with mobility disabilities.

Domino Service Dogs – Domino Service Dogs (dominoservicedogs.com) – 720.347.5979
A nonprofit organization that assists people with disabilities to train their own service dog using reward-based training techniques while removing barriers to service dog ownership and training.

Freedom Service Dogs of America – Freedom Service Dogs (freedomservicedogs.org) – 303.922.6231
Partners people with disabilities with custom-trained assistance dogs. They also provide professional therapy dogs to serve as partners for clinicians, therapists, law enforcement, and more.

International Hearing Dog, Inc – Hearing Dogs (hearingdog.org) – 303.287.3277
Trains specially selected dogs to alert to sounds, carefully matching these dogs with handlers who are d/Deaf and hard of hearing, and supporting the paired teams throughout the lifetime of the match.
<table>
<thead>
<tr>
<th></th>
<th>Denver Regional Mobility &amp; Accessibility Council (DRMAC) – <a href="drmac-co.org">DRMAC</a> – 303.243.3113</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Ensures people with mobility challenges have access to the community by increasing, enhancing, sharing, and coordinating regional transportation services and resources.</td>
</tr>
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</table>

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<thead>
<tr>
<th></th>
<th>Regional Transportation District (RTD) – <a href="rtd-denver.com">Accessible RTD</a> – 303.299.6000</th>
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</thead>
<tbody>
<tr>
<td>2</td>
<td>Operates Access-a-Ride (a free shared ride paratransit service intended for those who cannot use regular fixed-route bus/light rail service due to a disability); Access-on-Demand (a reduced rate curb to curb service using taxi and ride share providers for those eligible for Access-a-Ride); 16th Street Free MallRide (buses have 2 wheelchair spaces per bus).</td>
</tr>
</tbody>
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<thead>
<tr>
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<th>Via Mobility Services – <a href="viacolorado.org">Via Mobility</a> – 303.447.2848</th>
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<tbody>
<tr>
<td>3</td>
<td>Provides accessible transportation services for individuals with disabilities and groups. Via also provides a wide range of community and group educational resources related to transportation for older adults, people with disabilities, and others living with mobility limitations.</td>
</tr>
</tbody>
</table>
VETERAN SERVICES

1

Disabled American Veterans (DAV) – DAV (dav.org) – 720.379.3405

Empowers veterans to lead high-quality lives by ensuring that veterans and their families can access the full range of benefits available to them. They fight for the interests of veterans on Capitol Hill and educate the public about the needs of veterans transitioning back to civilian life.

2

Paralyzed Veterans of America (PVA) – Mountain States Chapter PVA – PVA (pva.org) – 303.597.0038

Provides free assistance to veterans and their families in obtaining benefits and services, peer mentoring (veterans assisting other veterans), and outreach about their programs. They also represent the interest of veterans with disabilities in local, state, and national government.

3

Veteran/Military Crisis Line – Veterans Crisis Line (veteranscrisisline.net) – 800.273.8255 or text 838255

The Military Crisis Line is a free, confidential resource for all service members, including members of the National Guard and Reserve, and veterans, even if they’re not enrolled in Veteran’s Administration (VA) benefits or healthcare.
GET INVOLVED

I. CITY AND COUNTY OF DENVER

☑ Ten advisory commissions operate under the Denver Agency for Human Rights & Community Partnerships. Each commission acts as a liaison and advocate to the Mayor on behalf of the communities they represent.

Learn More: www.denvergov.org/hrcp

Denver African American Commission (DAAC) -  
DAAC is tasked with advising the Agency for Human Rights & Community Partnerships Executive Director and the Mayor on issues and concerns that impact and are of importance to the African American community.

HRCP Staff Liaison - Yvonne Yu (yvonne.yu@denvergov.org)

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Denver American Indian Commission (DAIC) -  
DAIC was formed to improve communications between the Native community and the City and County of Denver. It advocates on behalf of Denver’s American Indian community.

HRCP Staff Liaison - Alison Butler (alison.butler@denvergov.org)

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Denver Asian American Pacific Islander Commission (DAAPIC) -  
The Commission’s objective to act as catalyst, educator, collective voice, and respond to issues and/or advocate based on community assessment of need, and create awareness and visibility of Asian American Pacific Islander community.

HRCP Staff Liaison - Nydia Gomez (nydia.gomez@denvergov.org)
### Commission for People with Disabilities (DCPD) -
The mission of DCPD is to promote and enhance equality for people with disabilities through empowerment, advocacy, and education by working with community members, as well as City and County of Denver officials and employees who have the ability to effect change.

HRCP Staff Liaison - Kristina Ericson
(kristina.ericson@denvergov.org)

### Commission on Aging (DCoA) -
The Denver Commission on Aging helps to make Denver the best community for older adults through outreach, communication, and advocacy.

HRCP Staff Liaison - Anna DeRocchi
(anna.derocchi@denvergov.org)

### Denver Immigrant & Refugee Commission (DIRC) -
The commission advocates for the immigrant and refugee communities of the City of Denver. They connect communities with allies, stakeholders and resources in Denver; providing valuable community context and input to policy makers.

HRCP Staff Liaison - Tsigereda Feseha
(immigrants@denvergov.org)

### Denver Latino Commission (DLC) -
The Denver Latino Commission’s mission is to oversee, recommend and influence policies that affect the Denver Latino community while maintaining and encouraging a constituent focus.

HRCP Staff Liaison - Jay Salas (jason.salas@denvergov.org)
GET INVOLVED

I. CITY AND COUNTY OF DENVER - continued

**Denver LGBTQ Commission** -
The Denver Lesbian, Gay, Bisexual, Transgender & Queer Commission (LGBTQ) Commission partners with the community to advance social, economic, and political equality for lesbian, gay, bisexual, transgender, and queer people using its unique position within the City and County of Denver.

HRCP Staff Liaison - Dr. Aisha Rousseau
(aisha.rousseau@denvergov.org)

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**Denver Nonprofit Commission (DNC)** -
DNC serves as a catalyst for leveraging the best of Denver’s public and nonprofit sectors and their commitment to engaging in innovative and collaborative work. The Commission’s core work is focused on providing support for the Office of Nonprofit Engagement and the implementation of its strategies and goals.

HRCP Staff Liaison - Julia Mahoney
(julia.mahoney@denvergov.org)

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**Denver Women’s Commission (DWC)** -
The Denver Women’s Commission is dedicated to the women of Denver and their families so that they have the opportunities to live full, productive, authentic lives. The Commission promotes the social and economic quality of life in Denver by assisting women in the attainment of equality and full opportunity.

HRCP Staff Liaison - Rowena Alegría
(rowena.alegria@denvergov.org)
II. STATE BOARDS AND COMMISSIONS

☑️ There are more than 400 boards and commissions hosted by the State of Colorado. The following list includes organizations focused on disability-related efforts.

For more information: [www.colorado.gov/governor/boards-commissions](http://www.colorado.gov/governor/boards-commissions)

   Provides information, referral, and consultation, coordination and provision of auxiliary services, distribution of communications resources and tools, environmental navigating support for DeafBlind individuals, and assists state agencies and community organizations in building their capacity to serve deaf, hard-of-hearing, and DeafBlind individuals. Also provides oversight of the Colorado Early Hearing Detection and Intervention Alliance.

   Advocates for systems change by promoting meaningful person-centered participation, self-determination, and inclusion for all individuals with developmental disabilities.

   Advocates for full inclusion of people with disabilities in the community. They are responsible for the Statewide Plan for Independent Living which ensures community led goals and objectives for people with disabilities are followed. Additionally, they hold an annual week-long Youth Leadership Forum for youth with disabilities 14-26.
TO COMPLIANCE... AND BEYOND!