# Temporary Rental & Utility Assistance (TRUA)

## Program Overview
Below is a summary of the **Temporary Rental and Utility Assistance (TRUA) Program**. More detailed information and program requirements are outlined in the TRUA Program Guidelines, which can be found at [denvergov.org/RentHelp](http://denvergov.org/RentHelp).

## Assistance Available

<table>
<thead>
<tr>
<th>Description</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Rental Assistance</strong></td>
<td>Up to 6 months of rental assistance may be provided to an eligible household within a 12-month period (calendar year). This may include rental arrears, the current month’s rent, and one future month’s rent.</td>
</tr>
<tr>
<td><strong>Utility Assistance</strong></td>
<td>This program provides utility assistance to Denver Water and/or Xcel Energy (electric, gas) for renters and homeowners. Utility assistance may be provided to eligible households one time per utility within a 12-month period (calendar year).</td>
</tr>
<tr>
<td><strong>Relocation Assistance</strong></td>
<td>This may include security deposit, first month’s rent, and application fees. Deposit and first month’s rent will count as one month each toward the 6-month maximum.</td>
</tr>
</tbody>
</table>

## Eligibility Requirements

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Household Income</strong></td>
<td>Household income must be at or below 80% Area Median Income (AMI).</td>
</tr>
<tr>
<td><strong>Financial Hardship</strong></td>
<td>Household must be experiencing a financial hardship or other housing crisis.</td>
</tr>
<tr>
<td><strong>City &amp; County of Denver</strong></td>
<td>The residence for which assistance is being requested must be the primary residence and located in both the City <strong>AND</strong> County of Denver.</td>
</tr>
</tbody>
</table>

## Required Documentation
Applicants must provide at least one of the documents from each category.

<table>
<thead>
<tr>
<th>Category</th>
<th>Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Proof of Income</strong></td>
<td>• Pay stubs</td>
</tr>
<tr>
<td></td>
<td>• Tax returns</td>
</tr>
<tr>
<td></td>
<td>(Applicants are not required to earn/receive income)</td>
</tr>
<tr>
<td><strong>Evidence of Residency</strong></td>
<td>• Signed lease agreement</td>
</tr>
<tr>
<td></td>
<td>• Denver property record</td>
</tr>
<tr>
<td></td>
<td>• Official document showing Applicant’s name and address</td>
</tr>
<tr>
<td><strong>Evidence of Rent Due</strong></td>
<td>• Signed lease agreement</td>
</tr>
<tr>
<td></td>
<td>• Tenant ledger</td>
</tr>
<tr>
<td></td>
<td>• Demand or eviction notice</td>
</tr>
<tr>
<td></td>
<td>• Past payment receipts</td>
</tr>
<tr>
<td><strong>Evidence of Financial Hardship</strong></td>
<td>• Statement by Applicant in the online application</td>
</tr>
<tr>
<td></td>
<td>• Additional documents may be requested on a case-by-case basis</td>
</tr>
<tr>
<td><strong>Photo Identification</strong></td>
<td>• Valid photo identification issued by any governmental entity</td>
</tr>
<tr>
<td></td>
<td>• Refer to Program Guidelines for more options</td>
</tr>
</tbody>
</table>

## Apply Today!

Visit [denvergov.org/RentHelp](http://denvergov.org/RentHelp) or call/text (303) 838–1200 to apply for assistance today!