

# Temporary Rental & Utility Assistance (TRUA)

## Program Overview

Below is a summary of the **Temporary Rental and Utility Assistance (TRUA) Program**. More detailed information and program requirements are outlined in the TRUA Program Guidelines, which can be found at [denvergov.org/RentHelp](https://denvergov.org/RentHelp).

## Available Assistance

6

### Rental Assistance

Up to 6 months of rental assistance may be provided one time. This may include rental arrears, the current month's rent, and up to one month of future rent.



### Utility Assistance

Assistance may be provided for current and past-due bills from Denver Water and/or Xcel Energy (electric, gas). Utility assistance may be provided one time per utility and will only be provided at the same time as rental assistance; households may not apply for standalone utility assistance.



### Relocation Assistance

This may include security deposit, first month's rent, application fees, and other eligible move-in costs. Deposit and first month's rent will count as one month each toward the 6-month maximum.

## Eligibility Requirements



### Household Income

Household income must not exceed 80% of the Denver County Area Median Income (AMI).



### Financial Hardship

Household must be experiencing a financial hardship, such as a reduction in income.



### City & County of Denver

The residence for which assistance is being requested must be the primary residence and located in both the City AND County of Denver.

## Required Documentation

Applicants must provide at least **one** of the documents from **each category**.

### Proof of Income

- Pay stubs
  - Tax returns
  - Bank statements
- (Applicants are not required to earn/receive income)

### Evidence of Residency

- Signed lease agreement
- Official document showing Applicant's name and address

### Evidence of Rent Due

- Signed lease agreement
- Tenant ledger
- Demand or eviction notice
- Past payment receipts

### Evidence of Financial Hardship

- Statement by Applicant in the online application
- Additional documents may be requested on a case-by-case basis

### Photo Identification

- Valid photo identification issued by any governmental entity
- Refer to Program Guidelines for more options

