GUIDE FOR FAMILY AND FRIENDS OF THOSE INCARCERATED

Denver Sheriff Department 2021
Dear City and County of Denver Community,

I would like to take this opportunity to introduce the Denver Sheriff Department’s new “Guide for Family and Friends of Those Incarcerated.”

The mission of the Denver Sheriff Department (DSD) is to provide safe and secure custody for those placed in our care and to perform all of our duties in a manner that is responsive to the needs of our diverse community. As part of this mission, we are striving to bridge the gap between incarcerated individuals and their support systems in the community. In addition, we continue to embrace and incorporate the philosophy of “Leading with our Humanity.”

The “Guide for Family and Friends of Those Incarcerated” is a resource to help those with incarcerated loved ones navigate the City and County of Denver Detention Facilities. We’ve included information about intake and reception, locating an incarcerated individual, visitation and emergencies, programming available to individuals in DSD custody, contact information, and much more.

As part of our responsibility to provide a safe and secure environment, we have regulations and policies in place regarding visitation and contact with incarcerated individuals. This is especially important in the context of a global COVID-19 pandemic. We ask you to please use this guide to learn more about these regulations and policies. If you have any questions, please do not hesitate to reach out to one of our team members listed in the contact information section.

Family connections and other support systems are critical to the success of an individual returning to the community following incarceration. Your role is vital to the success of your loved one, and DSD is committed to supporting opportunities for you to maintain contact during their period of incarceration.

Sincerely,

Sheriff Elias Diggins

Sheriff Elias Diggins
Denver Sheriff Department
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The purpose of this guide is to provide an overview of the Denver Sheriff Department. Our intent is to offer information that helps families and loved ones stay connected during incarceration. You can visit our website at [www.denvergov.org/sheriff](http://www.denvergov.org/sheriff) for more detailed information or contact the Programs Team directly for further assistance.
Programs Team Mission and Vision

Mission:
Together the Programs Team builds opportunities around successful transition to the community

Vision:
To meet the needs of individuals to benefit the community by empowering individuals to become productive community members through collaboration with community-based partners.

The Programs Team provides support and resources to assist people in maintaining connections with family and friends to provide opportunities around successful transition to the community. Community connections are the most important factor in helping people stay out of incarceration. Several national studies show that incarcerated individuals with family support before and throughout incarceration were less likely to reoffend than those without family support.

Programs Team Contacts

Downtown Detention Center
Andrew Jones, Jr.
Programs Administrator, Downtown Detention Center
P.O. Box 1108
Denver, CO 80201
(720) 337-0337
Andrew.jones@denvergov.org

County Jail
Jessica Patterson
Programs Administrator, County Jail Division
P.O. Box 1108
Denver, CO 80201
(720) 913-3936
Jessica.Patterson@denvergov.org

Director of Programs
Melanie Pitkin
P.O. Box 1108
Denver, CO 80201
(720) 913-3773
Melanie.Pitkin@denvergov.org

If you have a loved one in a DSD jail with behavioral health needs, please contact:
Chief of Mental Health Services
Dr. Nikki Johnson
(720) 337-0133
Nikki.johnson2@denvergov.org

Lead Psychologist
Bradley McMillan, Ph.D., CCHP
Denver Health (DH)/DSD Behavioral Health Services Team
Bradley.McMillan@dhha.org
Jail Intake and Reception

The intake process includes the following steps:

- Persons are searched
- A digital mugshot and right index fingerprint are taken
- Individuals receive medical and mental health evaluations by medical staff
- Property is inventoried and a thorough pat search and metal detector search is performed
- Fingerprint cards are sent electronically to the Federal and Colorado Bureau of Investigations for clearance
- A check for additional warrants is made by the Denver Police Department Identification Bureau once fingerprints are classed and searched

Booking times vary as many things can prolong the identification process—it usually takes 2 - 6 hours to be fully processed through the intake system. The jail personnel have no control over how long the process will take.

Classification and Housing

To appropriately classify individuals who enter our correctional facilities, we use two models: Direct Supervision and Objective Classification.

Direct Supervision

The Direct Supervision model combines two key elements:

1. The physical design of the jail and housing units
2. Individual in DSD custody management strategy

Direct supervision jails focus on actively managing the behavior of those in their care to ensure a safe and secure environment for individuals in DSD custody, staff, and visitors.

Staff interact continuously with individuals in the housing units, actively supervising them to identify problems in their early stages. They use basic management techniques to prevent negative behavior and encourage positive behavior. Staff assume control of the jail and establish a professional supervisory relationship with individuals in DSD custody. There are no barriers separating staff and individuals living in the housing units.

The physical design of the jail supports the management of individuals behavior by reducing physical barriers that impede upon staff and individual’s interaction and ensures clear sightlines into all areas of the housing units. Incorporating certain design elements in fixtures and furnishings promotes positive behavior, as well.

For more information, visit the National Institute of Corrections website.

Objective Classification

Objective Classification relies on a narrow set of well-defined, standardized factors to determine housing and program needs within the jail. Some of these factors are:

- Severity of current offense
• Prior convictions
• Prior incarcerations
• Institutional behavior

For more information, visit the National Institute of Corrections website.

Locator
To locate a loved one after incarceration, visit https://www.denvergov.org/InmateSearch

To locate a loved one via phone please call the Information Line at 720-913-3600 or https://denvergov.org/inmatesearch/
Can't find the person you're looking for in Denver?
• Colorado Department of Corrections: http://www.doc.state.co.us/oss/
• Arapahoe County Inmate Search: http://www.co.arapahoe.co.us/index.aspx?NID=1175
• Adams County Inmate Search: http://search.adamscountysheriff.org/inmatesearch.php
• El Paso County Inmate Search (Colorado Springs) https://www.epcsheriffsoffice.com/inmate-search#!/search
• Jefferson County Inmate Search: http://jeffco.us/wil/
• Douglas County Inmate Search https://apps.douglas.co.us/NewWorld.Inmateinquiry/DouglasCounty
Family Emergency
All family emergencies must go through the facility notification system. If you have a death in the family or an emergency, call the information line at (720) 913-3600. Notify the call taker that there is a death in the family or an emergency and ask to speak to a supervisor.

Visitation
Visitations for both the DDC (Denver Detention Center) and COJL (County Jail) must be scheduled through Securus, at least 24 hours in advance.

Securus
New to Securus
Set up a new account on the Securus website or on a designated terminal in the visitation at the DDC or COJL.

Already have a Securus account?
Add video visitations to your account.

Need help?
If you need assistance navigating the Securus website, please visit the Securus Customer Care page for guidance.

If you don’t have the resources to create or update a Securus account, registration kiosks are available in the lobby at either location.

Remote Visitation
Remote video visitations can be scheduled through Securus (see above). This option allows family and friends to conduct video visits from anywhere, using the Securus app on a computer, tablet, or mobile phone. Remote video visits are $8.99 + tax for a 30-minute visit and visitation hours vary by location (see below). To learn more about remote video visitations, check out the Securus website or call (877) 578-3658.

Denver Detention Center (DDC) Visits
Schedule:
To schedule a visit at the DDC, you need to set up an account with Securus (see above). To conduct on-site video visits, you must go to the DDC to use a designated terminal in the visitation lobby.

Hours | Frequency:
On-site video visits may last up to 30 minutes, not to exceed two visits a week at one visit per day, and may occur within these timeframes:
• 7:00 am - 10:00 am
• 11:30 am - 2:00 pm
• 3:00 pm - 4:00 pm
• 6:00 pm - 9:00 pm

Remote video visits, may last up to 30 minutes, and are available seven days a week within these timeframes:
• 7:00 am - 10:00 am
County Jail (COJL) Visits

Schedule:
To schedule a visit at the COJL, you need to set up an account with Securus (see above). To conduct on-site video visits, you must go to the COJL to use a designated terminal in the visitation lobby after scheduling through Securus.

Hours | Frequency:
On-site video visits may last up to 30 minutes, not to exceed two visits a week at one visit per day, and may occur within these timeframes:

Fridays, Saturdays, and Sundays
- 12:00 pm - 8:00 pm

Remote video visits, may last up to 30 minutes, and are available seven days a week within these timeframes:

- Monday - Sunday
  - 7:00 am - 10:00 am
  - 11:30 am - 2:00 pm
  - 5:30 pm - 9:00 pm

Reservations MUST be made for all visits at the Denver County Jail, as walk-in and in-person visits are not offered at this time.

Location:
490 W. Colfax Ave. Denver, CO 80204

Visit Preparation and Guidelines

How Do I Prepare for A Visit?
Bring a valid ID (i.e., not expired) to present at time of check-in. Acceptable forms of ID include:
- U.S. Driver License or state issued Identification Card
- Active U.S. Military ID
- Passport
- Consulate ID

Be punctual:
- Arrive 15 minutes prior to your visit to check-in, locate a terminal, and log into the system (you may log into the system for the visit one minute prior to the scheduled time)

No rescheduling:
- Visitation windows are not moveable once scheduled
- If you arrive 10 minutes late to a 30-minute visit, only 20 minutes for visitation will remain

If an individual in custody misses a visit:
• If the visit is not cancelled prior to being absent, the individual in custody will still be charged a visit against their 2 visit per week allotment. Please reach out to the Visit Line if you have further questions or concerns regarding a missed visit, 720-913-3791.

You should know:
• Visitors may be subject to warrant checks
• Any damage to property or other criminal actions will be prosecuted
• Use of this video visitation system constitutes consent to recording and monitoring
• Make sure to review the Visitation Rules and Dress Code prior to scheduling your visit (below)

Guidelines for Visiting an Individual in DSD Custody in the Facility Lobby
Familiarize yourself with our visitation guidelines prior to submitting your visit request.
• Any person who smells of alcohol and/or appears to be intoxicated, or who appears to be on/under the influence of any drugs, shall not be admitted
• Any person who does not leave the facility or grounds, when directed to do so by a Denver Deputy Sheriff, will be subject to arrest and possible charges filed.
• No offensive, loud, or disruptive language will be allowed—unacceptable conduct is cause to immediately terminate the visit and may prevent future visits
• All minors/children must always be properly supervised by a responsible adult

Dress Code for Video Visitation from the Facility Lobby
All visitors must be fully dressed in appropriate, conventional clothing, that is not unduly provocative, suggestive, or revealing. Clothing must not resemble individual’s in DSD custody attire or present adornments which could be used as a weapon. Visitor clothing standards include:
• No bare feet
• No short skirts
• No swimwear or bikini tops
• No halter or backless shirts
• No spaghetti string tops
• No muscle shirts
• No see-through material
• No gang, obscene, profane, drug or alcohol messages on clothing
• No visible undergarments
• No wearing hats in the visitor area (religious exception)
• All shirts must have sleeves and completely cover the chest and shoulder areas
• Shorts may be worn (mid-thigh length or longer)
• Sports jerseys may be worn but should be worn over a t-shirt, or longer, if the shoulders are not completely covered

Visit Officers have discretion over the final decision as to what is appropriate for the visitor.

Visitation Rules for Remote Video Visits
• No nudity
• No provocative (revealing) or tight clothing
• No see-through clothing
• No visible undergarments
• No blatant sexual actions
• No displaying of gang signs
• No profanity - excessive and disruptive
• No displaying of weapons of any type
• No displaying of drugs of any type
• No gang, obscene, profane, drug or alcohol messages on clothing
• No display of being under the influence of illegal drugs or intoxicants
• No use of cell phone cameras or recording devices
• No visits alone with individuals under the age of 18
• No driving while using a device to visit remotely

If you have concerns about your next visit, or questions that aren’t answered here, please call our visitation line at (720) 913-3791, Tuesday through Friday, 9am-2pm.

Mail
Where to mail loved one’s mail:
    Individual in Custody’s name and CD #
    Denver Sheriff Department
    P.O. Box 1108
    Denver, CO 80201

NOTE: Mail addressed directly to the Downtown Detention Center or the County Jail will be returned to sender.

Please note the following when sending stationery, books, or religious materials:

You can mail books to an individual directly from a store or publisher, but you cannot bring in stationery, books, or religious items to an individual. Individuals are allowed up to ten (10) photographs in a six (6) month period, beginning from the date the first photo is received. Photos may be up to 5"x7" in size.

Telephone
In order to receive calls from a person in our care, you need to create an account with Securus Technologies. To set up an account with Securus, visit their website at www.securustech.net or call 800-844-6591.

Programs Offered While in Custody
The Denver Sheriff Department offers several programs for incarcerated individuals, including:

Case Management and Reentry Planning:
The Denver Sheriff Department case management team works with incarcerated clients to identify jail-based and community resources based on the individual’s expressed needs. This may include identifying and enrolling in jail-based classes and programming: identifying and applying for community-based programs; connecting to community-based substance use and mental health treatment; identifying housing opportunities such as sober living; and developing release plans.
Reentry Program
In collaboration with the Second Chance Center and other community providers, the Reentry Program is comprised of various classes and cognitive behavioral treatments to provide people the opportunity to gain resources and skills necessary to make improved life choices to lead more responsible and productive lives.

RISE (Recovery in a Secure Environment)
RISE is based on principles that include social learning theory, the 12-Step philosophy, cognitive behavioral treatment, and life skills concepts. Utilization of evidence-based curriculum provides tools for recovery and fosters self-efficacy in a structured peer-to-peer learning environment. RISE is an intensive jail-to-community transition program. Partnerships with providers afford opportunities for continuity of care as someone transitions to the community upon release. The goal of the program is to reduce the number of substance-use related arrests through provision of peer-to-peer based recovery support services. Participants are in programming for six to eight hours per day, five days per week.

GED
In conjunction with the Learning Source, classes, test preparation, and testing is offered to people who don’t have a high school diploma or GED. In addition, people can continue classes and/or testing with GED providers upon release.

Classes

Substance Use Education
In conjunction with community providers, the Denver Sheriff Department offers both in-person and homework-based substance use curricula. This includes information, tools, and resources to identify problematic using behavior and implement improved decision-making skills to reduce the risk of future relapse.

Cognitive Behavioral Intervention/Education
Cognitive Behavioral Intervention (CBI) helps individuals understand their thoughts and feelings that influence behaviors and how to change your thoughts which can in turn change your behaviors that will lead to better outcomes.

Anger Management
Anger management is a program for anger prevention and control. Anger is frequently a result of frustration, or of feeling blocked or thwarted from something the subject feels is important. Anger can also be a defensive response to underlying fear or feelings of vulnerability or powerlessness. This class helps educate the individual about anger and how to effectively manage anger and emotions.

Parenting
Parents on a Mission is a parental leadership movement that aims to equip parents to win the heart, mind, and loyalty of their children. All families encounter problems and tough situations from time to time. Participants will learn the skills of reconciliation that brings the healing needed to restore the joy of a united family.
Additional classes and program services may be offered through community partners or DSD staff based on COVID-19 operating status and funding. These may include Healthy Relationships, Financial Health, Job Readiness, Parenting, Yoga, MRT (Moral Reconation Therapy), and various other programs.

**Confined Voter Program**

Individuals who are incarcerated in DSD facilities prior to elections are eligible to register to vote and to vote by mail. The voting program was born of a partnership between the Denver Elections Division, Colorado Criminal Justice Reform Coalition, and the DSD. The League of Women Voters joined the partnership in 2020. For any questions regarding this program, please contact Andrew Jones (contact information above).

**Religious Services**

The Religious Services staff is responsible for assuring people can participate in religious practices deemed essential to their faith while incarcerated. This is accomplished through the leadership of the Programs Chaplain and trained religious services volunteers, representing churches and other faith-based organizations in the community. Religious services include bible study, religious studies, worldview classes, and more.

On a weekly basis, services and bible studies are held.

Annually, hundreds of people receive individual religious counseling through the Sheriff Department chaplains and/or volunteers from various faith-based organizations.

When a religious leader of an individual faith is not represented through volunteers, the chaplain assists the individual in contacting such a person.

In addition, local churches and/or charitable organizations donate most religious reading materials distributed in the jails.

The Denver Sheriff Department is fortunate to have the support of numerous religious leaders in the community to provide services to people of different faiths.

**Religious Diets**

We provide religious meals that are reviewed by certified personnel to ensure adherence to religious requirements. We are also observant of food needs for religious holidays.

**Lactation Support**

It is the policy of the Denver Sheriff Department (DSD) to provide education and support to breastfeeding individuals and to facilitate the provision of breastmilk as a food source for their children during their period of incarceration.

The DSD acknowledges the health benefits of breastfeeding for both parents and children and strives to ensure that these benefits are not interrupted due to incarceration.

Breastfeeding individuals require access to the appropriate materials, education and equipment for the management of milk production, prevention of breast infection and pain relief. Individuals are entitled to express milk in a respectful and safe location; and other resources as necessary.
Food Services
It is the mission of the Denver Sheriff’s Food Service Department to ensure that all individuals housed in our facilities receive meals that are nutritionally balanced, diverse, and prepared and served in the manner that upholds industry standards for health and safety.

Meals
Individuals receive three meals per day (breakfast, lunch & dinner). Food is prepared daily under controlled sanitary conditions. All meals have been approved by an independent Registered Dietician to ensure balance and variety.

Special Medical Diets
Our partnership with the Medical Department provides immediate communication for individuals with special dietary and health needs. Special medical diets are verified before all mealtimes.

Commissary
Commissary allows individuals to purchase items through our commissary provider every other week. Items range from hygiene items to food items. Family members can add money to the individuals accounts as followed.

There are three ways to place money on an individual’s account:

1. Payments can be made by cash or credit card by kiosk located at the Downtown Detention Facility located at 490 Colfax Denver, CO 80206. You must have the individual in DSD custody criminal descriptor Number (CD #) to place money on their account. CD numbers can be located on the offender look up.
2. Payments in the form of postal money orders can be dropped off at the information desk at each facility. The individual’s name and CD # need to be written on the money order to be applied to the correct person.
3. Money can be placed on an individual’s account by going to Access Correction. You will need the CD # to complete this transaction.

Money can be withdrawn from an individual’s account if the individual agrees to it and the has sufficient funds on their account. A valid government issued ID will be required to make this request.

Medical Care
Healthcare is provided by Denver Health. Denver Health is a comprehensive, integrated organization providing level one care for all, regardless of ability to pay. Twenty-five percent of all Denver residents, or approximately 150,000 individuals, receive their health care at Denver Health. One in three children in Denver is cared for by Denver Health physicians as well.

As Colorado’s primary safety net institution, Denver Health has provided billions of dollars in uncompensated care. Denver Health is an integrated, efficient, high-quality health care system serving as a model for other safety net institutions across the nation.

Behavioral Health Care
The behavioral health services team consists of psychologists, psychiatrists, advanced practicing nurses, nursing staff, case managers and social workers. They work together to provide the best care to the individuals
in DSD custody. Services include medication management, individual therapy, group therapy, and case management. The men’s High Acuity Transition (HAT) unit is located at the Downtown Detention Center and the women’s HAT is located at the County Jail. The HAT program is a voluntary program designed for individuals with chronic and persistent mental illness.

The Male and Female Transition Units are located at the County Jail and provide clinical and transitional services to appropriate individuals in custody with mental illness as well. A 30-day prescription for psychiatric medications is provided to individuals released into the community to encourage a continuum of care.

Individuals incarcerated in DSD facilities who are struggling with substance misuses have access to medication-assisted therapies (MAT), including maintenance for individuals who were already taking MAT medications and induction for individuals who are interested in starting MAT medications during their period of incarceration. The DSD also has a MAT-specific housing unit for individuals taking MAT medications, which includes additional substance misuse programming and connections to community-based MAT treatment.

For any questions regarding MAT services or the MAT unit, please contact Kristin Modin at Kristin.Modin@dhha.org.

Denver Health Mission
- Provide access to the highest quality health care, whether for prevention, or acute and chronic diseases, regardless of ability to pay;
- Provide life-saving emergency medicine and trauma services to Denver and the Rocky Mountain region;
- Fulfill public health functions as dictated by the Denver Charter and the needs of the citizens of Denver;
- Provide health education for patients;
- Participate in the education of the next generation of health care professionals; and
- Engage in research, which enhances our ability to meet the health care needs of Denver Health system patients

Crisis Response Team
The Denver Sheriff Department Crisis Response Team (CRT) is a dedicated team of mental health professionals whose primary goal is to prevent and deescalate crises occurring within the Denver jail system on a 24-hour basis for individuals with serious mental illness.

CRT responds to the following mental health-related crises:
- ANY behavioral health concerns or problems
- Individuals with thoughts of hurting self or others
- Self-harming behavior
- Symptoms of serious mental illness when, if left alone, may be exacerbated:
  - Hearing voices
  - Depressed mood
  - Significant changes in sleep, mood, or appetite
  - Delusional thoughts
- Non-compliant individual(s) with suspected mental illness
- Emergent medication issues
- All officer assistance calls including:
  - Use of force
Prison Rape Elimination Act (PREA) Information
The Denver Sheriff Department takes every report of sexual misconduct seriously and will thoroughly, promptly, and objectively investigate all allegations. We treat every investigation in a confidential and professional manner. All victims will be provided with medical and mental health care.

How would I know if my family member/friend is being threatened/victimized?
A victim may:
- Have trouble sleeping
- Suffer a loss of appetite
- Experience stomachaches and/or headaches
- Display anger or rage
- Seem unusually anxious
- Express concern about their safety
- Seem unusually detached or withdrawn
- Have episodes of crying or shaking
- Not care about their personal hygiene

What should I do if I suspect a sexual assault has occurred in a correctional facility?
Anyone who suspects or has knowledge of any sexual harassment, sexual assault/abuse, or sexual misconduct in any juvenile, adult detention or correctional facility should report it to a staff member, volunteer, supervisor, administrator, or external authority. Individuals in custody may file grievances, tell clergy or programs staff, medical or psychiatric staff, or talk with a deputy and/or any other staff member with whom they feel comfortable and trust. Anyone who receives a report of sexual abuse in a confinement setting should report the incident immediately for investigation and disposition. All reports will be investigated.

Reporting of Sexual Abuse/Assault
Reports can be made anonymously by friends or family members at any time by contacting any of the following:
- Any DSD staff member at the facility,
- DSD Internal Affairs Bureau by phone 720-865-3888,
- Office of the Independent Monitor
  - By phone (720) 913-3306
  - By mail 201 W. Colfax Ave. Dept 1201, Denver, CO 80202
  - Or by completing a complaint form online.

Property
Property belonging to a person in our care can be released to someone else if the individual in custody allows, having authorized the release of property. Property requests cannot be completed by mail and property will not be mailed to a requestor--it must be picked up in person. Here is a list of what is needed from the person in our care and the person picking up the property:
Must-Haves for Releasing Property (Individuals in DSD Custody):
  • Authorize release of property

Must-Haves for Retrieving Property
  • Valid government photo ID--state or federal--such as a driver's license, state ID, passport, or military ID
  • Fill out property release request at the Downtown Detention Center:
    490 Colfax Ave., Denver, CO 80204
  • You must be present when the officer presents the property

If property is released to you, you will be responsible for taking all the individual’s property at that time. You will not be allowed to pick and choose which items will be released. Prior to your arrival, please make arrangements to take the entirety of the property home with you. The facility does not have bags for boxes for toting property.

You cannot drop property off to an individual in DSD custody. Individuals can purchase sundries, underwear, and t-shirts from the commissary. Individuals in custody are provided shoes and other clothing by the facility.

You cannot bring in stationery, religious items, or books to an individual in DSD custody. However, you can mail books to them directly from a store or publisher.

Sheriff Advisory Board
The Sheriff Advisory Board (SAB) was created in 2017 to serve as a formal community engagement mechanism to promote collaboration with the Denver Sheriff Department (DSD) regarding matters that span service delivery to people incarcerated in DSD custody, their families, the community at-large, and service providers.

The goals of the board are to promote advisement and set priority area(s) of focus to the Sheriff and Department regarding:

1. Best practices within the Department to ensure safety to staff and those in our care and custody,
2. Exhibiting a strong organizational culture of leadership and engagement, and
3. Advocating to build and foster strong relationships within the larger Denver community, particularly for individuals reentering, including better access to mental health supports and alternatives to jailing.

The Board consists of members representing Denver’s diverse communities and geographic areas. Ex-officio membership roles will be identified on an ongoing basis, and will include department staff, city staff, and additional subject-matter-experts.

For meetings dates, times, and locations please use the link below:
Sheriff Advisory Board website

Release Resources

Reentry Resources
Remerg is a website provided by a non-profit with the mission of stopping individual who have been incarcerated, returning into incarceration by providing reentry resources in one location. https://remerg.com
Second Chance Center (SCC) offers comprehensive services and resources provided for the formerly incarcerated. The SCC provides: mentoring, cognitive restructuring, plan development, employment services, housing and transportation, relationship counseling, addiction counseling, and former offenders reintegrated for community enrichment.

Second Chance Center (location one):
224 Potomac Street, Aurora, CO 80011
(303) 537-5838
Mon - Thu: 8:30am - 4:30pm, Fri: Closed, Sat: 10:00am - 1:00pm, Sun: Closed

Second Chance Center in the City (location two):
1391 Delaware Street, Denver, CO 80204
(720) 787-9413
Mon - Fri: 8:30am - 4:30pm

Denver Human Services has two representatives, one located at each Denver County jail facility. They provide food stamps and medical benefit assistance. Other wraparound services they offer include, but are not limited to, rental assistance, eviction assistance, family reunification, ID vouchers, and birth certificate vouchers (if born in Colorado). These services are usually provided within one month prior to release. The individual in custody can reach out by e-kite or through a Programs representative.

Downtown Detention Center Representative
Matthew Williams
720-337-0121
Matthew.williams@denvergov.org

County Jail Representative
Cedric Rhodes
720-944-3839
Cedric.Rhodes@denvergov.org

Harm Reduction Release Bags
Individuals releasing from jail, with a history of substance misuse, are at a higher risk of overdose. To provide releasing individuals with harm reduction resources to stay safe, the DSD offers harm reduction release bags. Through this program, individuals releasing from DSD custody are offered a bag including 1 administration of Narcan, 5 Fentanyl test strips, inpatient/outpatient MAT resources, and a phone number for Narcan replacement.

Resources for Kids with Incarcerated Parents
Prison Fellowship: Programs That Help Families of Prisoners
Sesame Street In Communities: Coping With Incarceration
PEW Charitable Trusts: Having A Parent Behind Bars Costs Children, States