Denver Short Term Rental Advisory Committee

November 15, 2022

Excise and Licenses
Public Comment

There will be time allotted at the end of the meeting for public comment.

Please use the “raise hand” feature on Zoom at any time during the meeting to indicate that you’d like to make a public comment at the end.

If you are calling in and cannot use the “raise hand” feature, you may sign up for public comment by emailing Alex.Vidal@denvergov.org at any point during the meeting.
Licensing & Enforcement Updates
New Applications By Month & Year
Renewal Applications
By Month & Year

<table>
<thead>
<tr>
<th>Month</th>
<th>2019</th>
<th>2020</th>
<th>2021</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>January</td>
<td>139</td>
<td>187</td>
<td>168</td>
<td>189</td>
</tr>
<tr>
<td>February</td>
<td>96</td>
<td>100</td>
<td>110</td>
<td>126</td>
</tr>
<tr>
<td>March</td>
<td>82</td>
<td>85</td>
<td>34</td>
<td>136</td>
</tr>
<tr>
<td>April</td>
<td>63</td>
<td>67</td>
<td>72</td>
<td>64</td>
</tr>
<tr>
<td>May</td>
<td>49</td>
<td>72</td>
<td>63</td>
<td>102</td>
</tr>
<tr>
<td>June</td>
<td>69</td>
<td>67</td>
<td>116</td>
<td>109</td>
</tr>
<tr>
<td>July</td>
<td>128</td>
<td>127</td>
<td>126</td>
<td>153</td>
</tr>
<tr>
<td>August</td>
<td>103</td>
<td>115</td>
<td>109</td>
<td>153</td>
</tr>
<tr>
<td>September</td>
<td>126</td>
<td>125</td>
<td>126</td>
<td>152</td>
</tr>
<tr>
<td>October</td>
<td>139</td>
<td>148</td>
<td>111</td>
<td>162</td>
</tr>
<tr>
<td>November</td>
<td>144</td>
<td>148</td>
<td>57</td>
<td>180</td>
</tr>
<tr>
<td>December</td>
<td>252</td>
<td>262</td>
<td>148</td>
<td>162</td>
</tr>
</tbody>
</table>
Final Disposition of Applications (11/9/22)

- Issued - 2,552 (92%)
- Denied - 21 (1%)
- Withdrawn - 69 (2%)
- Administratively Closed - 140 (5%)
## Licensure Rate

<table>
<thead>
<tr>
<th>Month (2022)</th>
<th># of Licenses</th>
<th>Total Listings*</th>
<th>Licensure Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>September</td>
<td>2,521</td>
<td>3,130 (2,288 + 842)</td>
<td>81%</td>
</tr>
<tr>
<td>October</td>
<td>2,544</td>
<td>3,180 (2,340 + 840)</td>
<td>80%</td>
</tr>
<tr>
<td>November (11/9/22)</td>
<td>2,640</td>
<td>3,209 (2,458 + 751)</td>
<td>82%</td>
</tr>
</tbody>
</table>

*Identified Properties + Listings w/ No Address Data
311 Trends by Topic

Administrative Citation & Notice of Violation
- 2019: 785
- 2020: 295
- 2021: 18
- 2022 YTD: 28

Applications & Renewals
- 2019: 477
- 2020: 715
- 2021: 1784
- 2022 YTD: 1644

Inquiries & Questions
- 2019: 1288
- 2020: 575
- 2021: 503
- 2022 YTD: 336

Property Complaint
- 2019: 511
- 2020: 297
- 2021: 183
- 2022 YTD: 172
### 311 Trends by Topic

#### Breakdown by Category:
- **Questions**: 41%
- **AC/NOV**: 18%
- **Application**: 23%
- **Complaints**: 17%
- **Other**: 1%

#### Yearly Comparison:
<table>
<thead>
<tr>
<th>Year</th>
<th>2020</th>
<th>2021</th>
<th>2022 YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Applications</td>
<td>72%</td>
<td>75%</td>
<td>75%</td>
</tr>
<tr>
<td>Questions</td>
<td>20%</td>
<td>15%</td>
<td>15%</td>
</tr>
<tr>
<td>Complaints</td>
<td>7%</td>
<td>8%</td>
<td>8%</td>
</tr>
<tr>
<td>AC/NOV</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Other</td>
<td>1%</td>
<td>1%</td>
<td>1%</td>
</tr>
</tbody>
</table>

#### Years:
- **2020**: 1,887
- **2021**: 2,488
- **2022 YTD**: 2,180
# Lodger’s Tax Update

<table>
<thead>
<tr>
<th></th>
<th>2017 Total</th>
<th>2018 Total</th>
<th>2019 Total</th>
<th>2020 Total</th>
<th>2021 Total</th>
<th>2022 YTD</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lodger’s Tax collected</td>
<td>$3.5M</td>
<td>$8.36M</td>
<td>$10.6 M</td>
<td>$5.6 M</td>
<td>$8.2M</td>
<td>$8.9M*</td>
</tr>
<tr>
<td>% of Lodger’s Tax collected</td>
<td>7.5 %</td>
<td>10.1 %</td>
<td>11.9 %</td>
<td>10.4 %</td>
<td>9.7%*</td>
<td></td>
</tr>
</tbody>
</table>

*Due to technology upgrades, all starred numbers are approximations and may not reflect actual amounts.

**Lodger's Tax (by month)**

*October: $687,764*  
*November: $618,866*  
*December: $564,454*  
*January: $620,117*  
*February: $901,191*  
*March: $924,025*  
*April: $1,051,341*  
*May: $551,131*  
*June: $1,266,179*  
*July: $938,535*  
*August: $962,642*  
*September: $1,641,877*
Current Events
What’s happening in the world of short-term rentals?

<table>
<thead>
<tr>
<th>Globally</th>
<th>Nationally/In General</th>
<th>Locally/In General</th>
</tr>
</thead>
<tbody>
<tr>
<td>• EU Commission presents new rules on STRs (<a href="#">link</a>)</td>
<td>• AZ allows cities to license STRs (<a href="#">link</a>)</td>
<td>• High country votes on new STR taxes, affordable housing proposals (<a href="#">link</a>)</td>
</tr>
<tr>
<td></td>
<td>• Service animals at STRs (<a href="#">link</a>)</td>
<td>• ‘Airbnbust’ (<a href="#">BL</a> &amp; <a href="#">TIME</a>)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Good Neighbor Summit Saturday - 11/12/22 (link to registration page)</td>
</tr>
</tbody>
</table>

([link](#))
Disability Access Question for STR Applications
Does your Short-Term Rental include any of the following Accessibility Features?

- Single-story property with no stairs throughout
- Hard surface driveway and entrance (not gravel or stone)
- Van-Accessible Parking Spot (non-street, at least 11-ft wide, designated if in multifamily)
- Accessible Entrance (step-free path or ramp, door at least 32”-wide w/ threshold ≤ ½ inch)
- Lever door handles instead of round knobs throughout property
- Keyless locks (i.e. push button code)
- Doorbell with visual alert such as flashing light
- Scent-free environment (no air fresheners, scented candles, etc.)
- Accessible Elevator (entrance at least 32”-wide, at least 5-ft deep)
- Accessible Interior Path (minimum 36”-wide path to all areas)
- Hard surface flooring (no carpet)
- Accessible Path to Amenities (36”-wide & step-free paths and entrances)
- Amenities with Accessibility Modifications (ex. pool w/ hoist or specialized gym equipment)
Continued...

- Accessible Kitchen Appliances (i.e. toaster, oven, blender, etc. reachable from sitting)
- Wheel-under sink in kitchen (at least 29” high, 30” wide, and 25” deep for knee room)
- Wheel-under stove (at least 29” high, 30” wide, and 25” deep for knee room)
- Accessible Light Switches (40-48” from floor, reachable from sitting)
- Accessible Outlet (at least 1 outlet 15” above floor)
- Accessible Bedroom (step-free, 32”-wide entrance and path inside)
- Accessible Bed (top of mattress is 16”-24” from floor, at least 36’’ of clear space on side of bed)
- Hoist provided (mobile or ceiling)
- Accessible Bathroom (step free, 32”-wide entrance, 36” path inside)
- Wheel-under sink in bathroom (at least 29” high, 30” wide, and 25” deep for knee room)
- Accessible Toilet (seat 17-19’’ from floor with grab bar on side of toilet)
- Accessible Shower (step-free entrance or threshold ≤ 2 inches, w/ grab bar)
- Shower or Bath Chair or Bench provided
Disability Access Grants

Federal Tax Credits
• For employers and businesses subject to ADA
• Cover costs of removing architectural or transportation barriers

Grants for Small Businesses
• State and local level grant programs to help businesses comply w/ ADA
• San Jose grant program for small businesses (commercial/non-residential)

Grants for Homeowners w/ Disabilities
• Various programs for veterans, rural areas, seniors, and youth w/ disabilities
• All require recipient to have a disability and own the home
Proposed 2023 STRAC Meeting Dates

- February 14
- May 9
- August 8
- November 14

Agenda Planning

- Please complete the 2023 planning survey that will be sent out after the meeting!

- All meetings will be held via Zoom
- Additional meetings can be scheduled as needed
Public Comment

Please use the “raise hand” feature on Zoom to indicate that you’d like to make a public comment. If you are calling in and cannot use the “raise hand” feature, you may sign up for public comment by emailing Alex.Vidal@denvergov.org

Speakers are allotted two minutes to speak.

Alternatively, you may email written comments at any time to licenses@denvergov.org and they will be shared with the committee electronically.