

# City and County of Denver

## Technology Services Program Management Office

### 2010 Project/Program Overview

#### **Records Management System**

**Description:** This project installs a Commercial Off the Shelf (COTS) application to automate the Denver Police Department's records management function. The COTS application provides various automated functions such as Unified Summons, Mobile Traffic Ticketing, automated Accident Forms, Accident Reporting integration to the state, Pawn Property information sharing, silent dispatch, interface to the District Attorney's office, Interface to the COPLINK system, and automation of Case Closure.

**Benefits & Opportunities:** Reduces the significant paper process and provides police department Business Process Re-engineering for more efficient processes. Automates a significant number of Police Department processes for greater data accuracy and throughput.

**Requesting Agency:** Denver Police Department

**Type:** service improvement; process efficiencies