

# City and County of Denver

## Technology Services Program Management Office

### 2010 Project/Program Overview

#### **Parks and Recreation Reservation and Golf System**

**Description:** This project provides a Commercial Off The Shelf (COTS) solution to support the Parks and Recreation department in the automation of reservations, accounting, cash-flow management, and scheduling of various recreation and Golf activities. The project provides the capability for web and telephone reservations of tee times, and provides the capability for self service registration and scheduling at recreation centers through the use of Kiosks.

**Benefits & Opportunities:** Provides a higher level of self service and scheduling flexibility for the public in the use of Parks and Recreation centers and golf courses.

**Requesting Agency:** Parks and Recreation Department

**Type:** service improvement