

City and County of Denver

Technology Services Program Management Office

2010 Project/Program Overview

Enterprise Cashiering System

Description: This project implements the first phase of a Commercial Off-The-Shelf (COTS) Enterprise Cashiering System for the City and County of Denver. Once a vendor/product is selected through an RFP process, the project team will replace existing Point-of-Sale (POS) Systems selected for the initial rollout, which includes Treasury department business systems and processes. Specific Scope includes:

- Installation and configuration of the base system
- Automated and integrated credit, debit, and ACH payment capability and validations using the City's contracted processing providers
- Implementation of the shopping cart e-commerce component of software and possible integration with Denvergov.org
- Creation of two-way interfaces with back office systems in those agencies or departments designated in any particular phase of the proposed rollout
- Initial training

Benefits & Opportunities:

- Improved control and accountability from centralizing payment/deposit management, payment/deposit receipting and payment/deposit accounting.
- Improved dollar benefit from increased interest on accelerated deposits.
- Improved payment options to Denver citizens, taxpayers, and businesses that will be able to pay by credit card, debit card, and ACH.
- Expansion of Denvergov.org to allow payment of debt across all participating departments with a single Internet payment.
- The establishment of an enterprise network of POS terminals with a shared server and software infrastructure which will be less costly and more efficient to maintain than each agency pursuing their own solutions.
- The ability to link back office systems containing citizen, business, and taxpayer debt to the network of POS terminals and to the Internet for debt presentation and posting of payments.
- The establishment of a shopping-cart like capability wherein a single payment can be applied to various combinations of debts held by different agencies and to multiple items available for purchase.
- The ability to implement bar code readers at POS terminals to provide automated bill recognition and payment targeting (where bills have been created with bar codes).
- The ability to implement check scanning and truncation at POS terminals for electronic depositing.

Requesting Agency: Treasury Department

Type: service improvement