

City and County of Denver

Technology Services Program Management Office

2010 Project/Program Overview

Coplink Integration

Description: COPLINK integrates criminal data from different Colorado jurisdictions into one or more central repositories for data sharing and referencing. The project will allow DPD to electronically share and retrieve records from their Records Management System (RMS) and other Colorado police departments. Agencies cannot, currently, easily exchange critical information pertaining to public safety that might help identify a suspect, solve a crime, or enhance problem-oriented policing activities. The ability to identify and monitor crime patterns and activities that are occurring mere blocks away in a neighboring jurisdiction is lost due to the lack of real-time data access between agency data bases. The COPLINK Solution Suite, now operational in over 550 jurisdictions nationally, is a data warehousing solution available through the Knowledge Computing Corporation (KCC). The internet-based system has been adopted as the statewide method to share information between law enforcement agencies in Colorado and is in varying stages of implementation regionally. It enables analytical, search, and reporting capabilities for large amounts of criminal and case data, helping agencies to better locate information, communicate findings, and collaborate. COPLINK synthesizes multiple data sources into one screen for easy viewing and analysis, resulting in quicker investigations and improved officer efficiency. Requested is COPLINK software and services from KCC, servers, project management, interface with Denver's Versaterm RMS, and integration of DPD police records into the Colorado East node.

Benefits & Opportunities: DPD uses data from DPD only and calls other police departments for information when needed. This manual process is subject to errors, lack of data, and missed opportunities to arrest or retain individuals suspected of criminal activity. COPLINK will allow DPD and other Colorado departments to electronically share data on criminal activity and enable access to criminal records state-wide. An enterprise license to the City of Denver, so other agencies could also benefit from the ability to do searches on criminal data via COPLINK such as Courts, DSD, and the City Attorney Office. This will also provide access to the Denver Sheriff, Courts, and City Attorney's Office. The State of Colorado needs DPD to participate in order to provide meaningful data to the criminal records repository in the state since DPD has the largest amount of criminal data among all Colorado police departments.

A recent efficiency study found that by using COPLINK, the average time saved by a patrol officer doing investigative work decreased by 23 minutes per shift, which equates to more than 26 full-time officers in a year's time. COPLINK is considered a best practice by the U.S. Department of Justice.

Requesting Agency: Denver Police Department

Type: service improvement