

City and County of Denver

Technology Services Program Management Office

2010 Project/Program Overview

City Attorney's Office Automation

Description: The Denver City Attorney's (CA) office currently handles roughly 140,000 cases per year. All of these cases are handled via a manual process using paper. With other automation projects already underway, it is estimated that the number of cases the CA will be required to handle will grow exponentially as data arrives at a much faster rate through other agency automation. This project will provide an automated case management system for the CA via implementation of a Commercial Off the Shelf (COTS) application designed to receive, manage, retain, and provide a workflow capability for the CA to manage their caseload electronically.

Benefits & Opportunities: Provides the capability absorb the increased caseload of information without the need to increase staff. Removes the need to store excessive amounts of paper documents/case files and provides the capability to resolve cases faster through the use of technology and electronic file maintenance and movement.

Requesting Agency: City Attorney's Office

Type: service improvement